

# Helpline Service

Your one-stop shop for assistance with all aspects of personal data protection, compliance and governance.



Privacy Made Practical®

Visit **www.securys.com.jm** to discover more.

### There's a lot to know

#### Data protection, ISO 27001, governance...

There's more regulation every month, and more news stories about organizations that have got it wrong. The cyber criminals are more and more sophisticated, and everyone is trying to sell you some piece of technology that will make your life better - or might introduce more risk into your environment.

- · How do you keep on top of it all?
- · Where can you turn for advice?
- How do you hear about best practice as it evolves?
- What can you learn from other sectors and organizations?

### How it works

You pay a fixed monthly fee based on the size of your organization, number of individuals you hold data on and the nature of your personal data processing. Use of the Helpline is unlimited, although there are some fair use conditions. We give you a guaranteed response time and ensure that all queries are answered by an expert.

## We can help

Our Helpline is your one-stop shop for assistance with all aspects of data protection, compliance and governance. Our experts can answer your questions, advise you on tricky issues and support you in dealing with regulators, partners and data subjects.



You can call us for advice and guidance. We'll act as back-up for your internal team or take point on internal queries.

We'll ensure you're compliant and help you process data efficiently and ethically.

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Advice on complying with specific data protection legislation; handling subject access requests and producing required documentation including DPIA, record of data processing and privacy policies.



Guidance on interpretation of IS027001:2013 and IS027701, certification requirements. Help with selection of certifications for organizations and staff.



### Governance

Advice on all aspects of IT management and information security; guidance on tendering and supplier selection; questions about board and trustee engagement and reporting

### **Extra benefits**

All Helpline customers receive our bi-monthly update newsletter with analysis of changes in regulation and compliance, tips for improving your security and practical insight regarding data protection challenges. You also get priority access to our consultants for project work like policy drafting and preparation of regulatory documentation.



### **About Securys**

Securys is a specialist personal data privacy consultancy with a difference. We're not a law firm, but we employ lawyers. We're not a cybersecurity business but our staff qualifications include CISSP and CISA. We're not selling a one-size-fits-all tech product, but we've built proprietary tools and techniques that work with the class leading GRC products to simplify and streamline the hardest tasks in assuring privacy.

We're corporate members of the IAPP, and all our staff are required to obtain one or more IAPP certifications. We are ISO 27001 and ISO 27701 certified with a comprehensive set of policies and frameworks to help our clients achieve and maintain certification.

Above all, our relentless focus is on practical operational delivery of effective data privacy for all your stakeholders. We're not just a consultancy. We're your privacy engine room. We can stand in your boardroom and do strategy with the top team, and work with your compliance teams to solve knotty problems.

We can audit your compliance and deliver drillable risk dashboards across the organization. But above all we can get involved at ground level and help your frontline teams get the job done.

That's Privacy Made Practical®.





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