## **Securys**

# Helpline service

Your one-stop shop for assistance with all aspects of data protection, cyber security, compliance and governance.



#### There's a lot to know

### Data protection, cyber-security, PCI-DSS, GDPR, IS027001, governance...

There's more regulation every month, and more news stories about organisations that have got it wrong. The cyber-criminals are more and more sophisticated, and everyone is trying to sell you some piece of technology that will make your life better - or might introduce more risk into your environment.

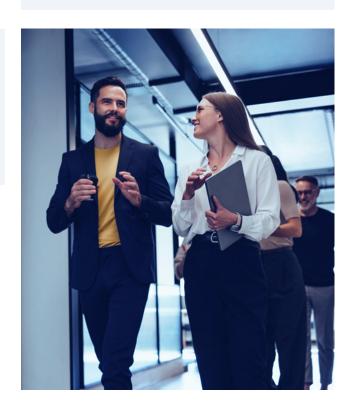
- · How do you keep on top of it all?
- · Where can you turn for advice?
- How do you hear about best practice as it evolves?
- What can you learn from other sectors and organisations?

#### How it works

You pay a fixed monthly fee based on your organisation size, number of data subjects and the nature of your data processing. Use of the helpline is unlimited, although there are some fair use conditions. We give you a guaranteed response time and ensure that all queries are answered by an appropriately-qualified expert.

#### We can help

Our helpline is your one-stop shop for assistance with all aspects of data protection, cyber-security, compliance and governance. Our experts can answer your questions, advise you on tricky issues and support you in dealing with regulators, partners and data subjects.



You can call us for advice and guidance or use our on-line form and knowledgebase. We'll act as back-up for your internal team or take point on internal queries.





#### **Data protection**

Advice on complying with regulation including GDPR, UKDPA and PECR; handling subject access requests and producing required documentation including DPIA, record of data processing and privacy policies.



#### Governance

Advice on all aspects of IT management and information security; guidance on tendering and supplier selection; questions about board and trustee engagement and reporting.



#### **Cyber security**

Information on the latest threats and risks; help with assessing supplier competence and technology selection; help identifying phishing emails, fraud and penetration attemots; advice on policy and procedure development.



#### Certification

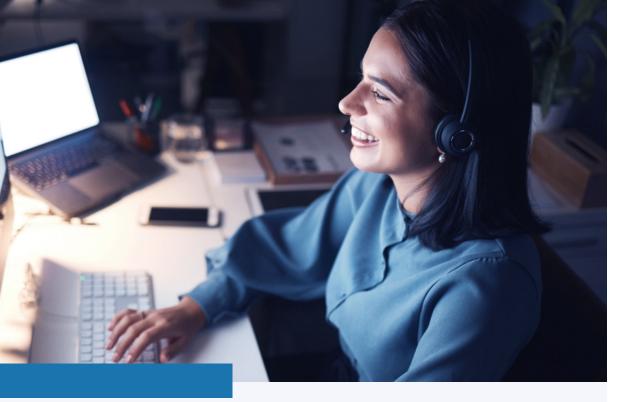
Guidance on interpretation of IS027001:2013, Cyber-Essentials and PCIDSS certification requirements. Help with selection of certifications for organisations and staff.

Helpline subscriptions cost as little as £199 + VAT per month

#### **Extra benefits**

All helpline customers receive our monthly update newsletter with analysis of changes in regulation and compliance, tips for improving your security and - if you've licensed our policy framework - suggested updates to policies and procedures. You also get priority access to our consultants for project work like policy drafting and preparation of regulatory documentation, and early-bird rates on training courses





#### **About Securys**

Securys is a specialist data privacy consultancy with a difference. We're not a law firm, but we employ lawyers. We're not a cybersecurity business but our staff qualifications include CISSP and CISA. We're not selling a one-size-fits-all tech product, but we've built proprietary tools and techniques that work with the classleading GRC products to simplify and streamline the hardest tasks in assuring privacy.

We're corporate members of the IAPP, and all our staff are required to obtain one or more IAPP certifications. We are ISO 27001 and ISO 27701 certified with a comprehensive set of policies and frameworks to help our clients achieve and maintain certification.

Above all, our relentless focus is on practical operational delivery of effective data privacy for all your stakeholders.

We're not just a consultancy. We're your privacy engine room. We can stand in your boardroom and do strategy with the best of them, and work with your compliance teams to solve knotty problems. We can audit your compliance and deliver drillable risk dashboards across the organisation. But above all we can get involved at ground level and help your frontline teams get the job done. That's Privacy Made Practical®.



